pelago

eSIM (("ı"))

USER GUIDE

Install, activate and manage your Pelago eSIM all within the Pelago app!

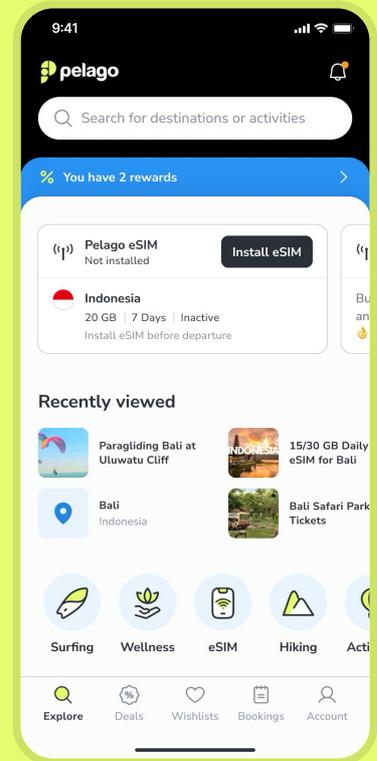Scan to download now!

Download on the **App Store**

GET IT ON **Google Play**

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Before your trip: How to install your eSIM

1

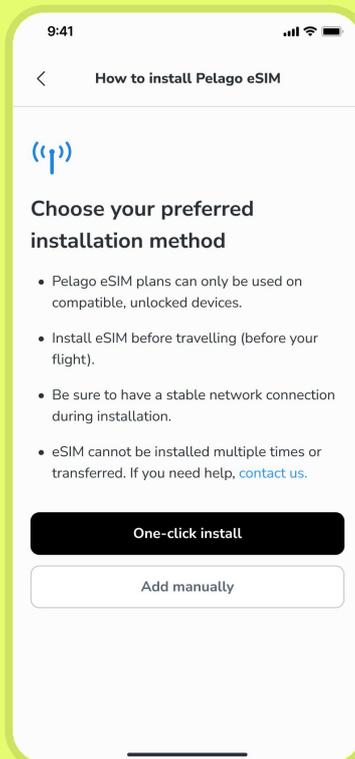Download the Pelago app to install your eSIM and manage your plans.

Scan to download now!

2a

Activate your Pelago eSIM on your device!

Choose **seamless one-click install** on supported devices or install manually (Step 2b).
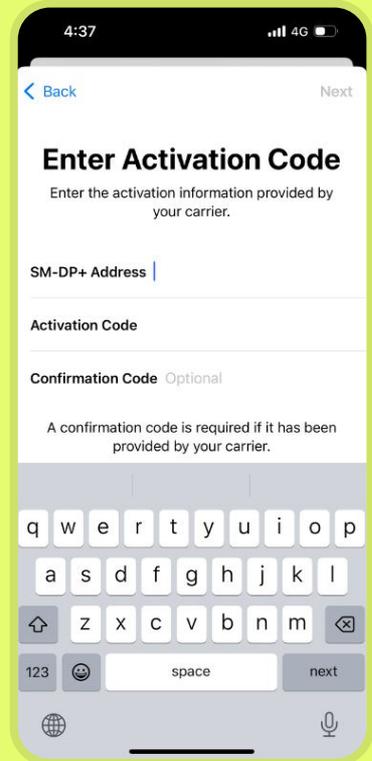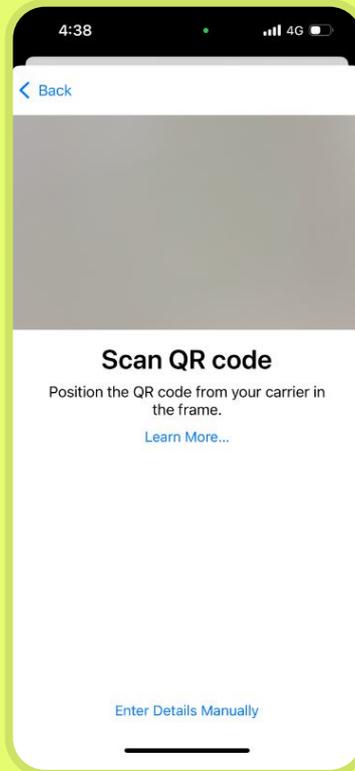
Before your trip: How to install your eSIM

2b

Manual installation:

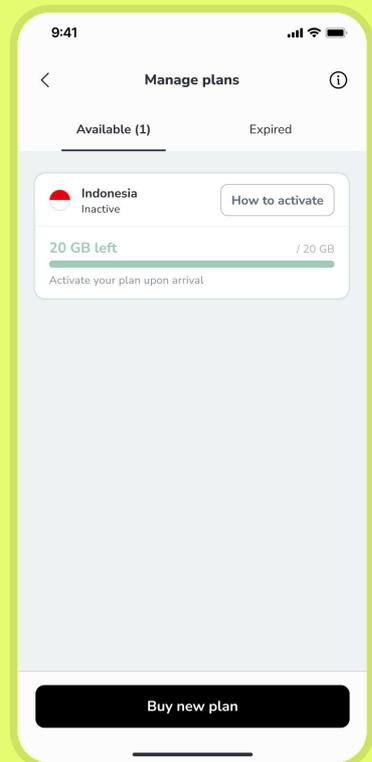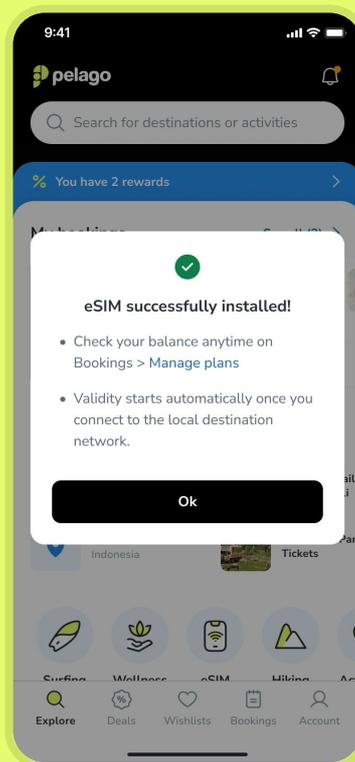Scan QR code or click "Enter Details Manually" to enter eSIM details.

Note: Actual interface may vary across different devices.

4:38   ..ll 4G ▢

< Back

Scan QR code

Position the QR code from your carrier in the frame.

Learn More...

Enter Details Manually

▶

4:37   ..ll 4G ▢

< Back   Next

Enter Activation Code

Enter the activation information provided by your carrier.

SM-DP+ Address |

Activation Code

Confirmation Code Optional

A confirmation code is required if it has been provided by your carrier.

q w e r t y u i o p
a s d f g h j k l
⇧ z x c v b n m ⌫
123 ☺   space   next
🌐   🎤

3

Installation success!

Manage your eSIM plans on the app anytime, anywhere.

9:41   ..ll 🛜 ▢

pelago   🔔

🔍 Search for destinations or activities

% You have 2 rewards   >

✓

eSIM successfully installed!

- Check your balance anytime on Bookings > Manage plans
- Validity starts automatically once you connect to the local destination network.

Ok

Surfing Wellness eSIM Hiking Acti

🔍 Explore   % Deals   ♡ Wishlists   🗓 Bookings   👤 Account

▶

9:41   ..ll 🛜 ▢

<   **Manage plans**   ⓘ

Available (1)   Expired

🔴 **Indonesia**   How to activate
Inactive

20 GB left   / 20 GB

Activate your plan upon arrival

Buy new plan

pelago

4

Go to your device settings.

Turn on "Pelago eSIM" and Data Roaming.

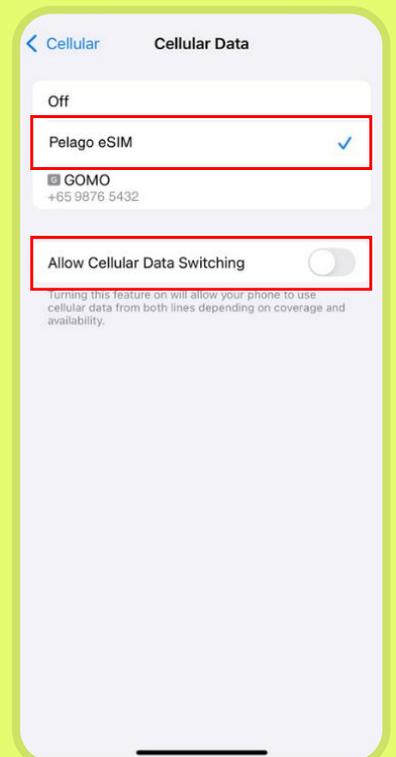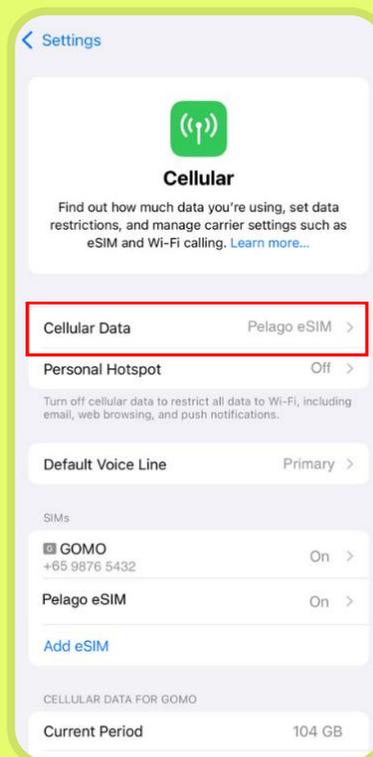Note: Actual interface may vary across different devices.
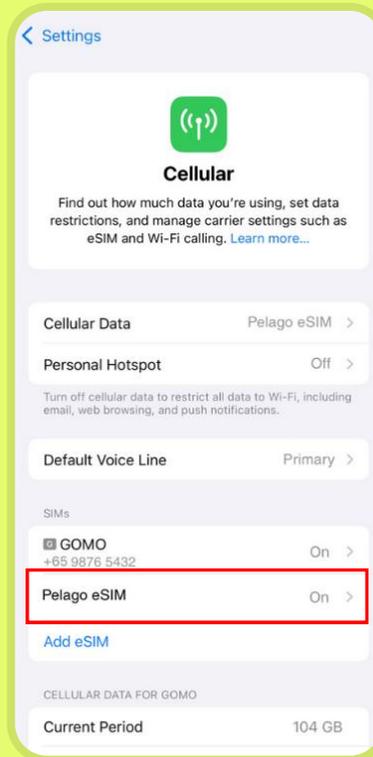
5

Set "Pelago eSIM" as the default line for Cellular Data.

Turn off "Allow Cellular Data Switching" to avoid using cellular data from your original eSIM.

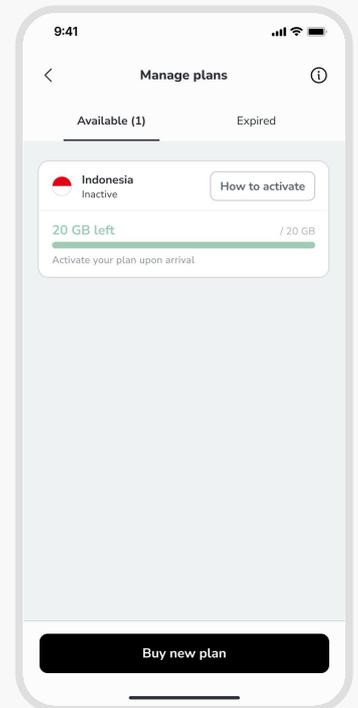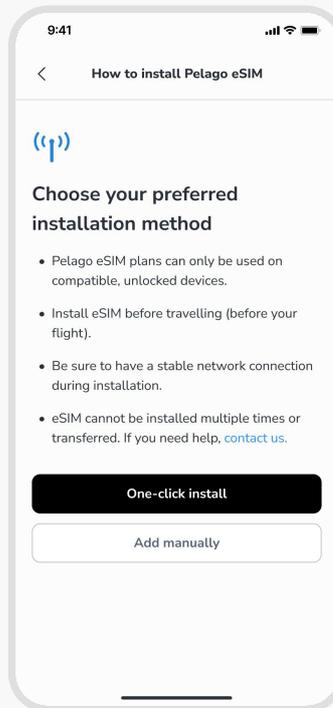Note: Actual interface may vary across different devices.

Get more from your Pelago eSIM!

One-time installation, multiple eSIM plans

Your installed Pelago eSIM can be re-used for your future trips!

Simply purchase a new eSIM plan for your intended destination

How to install Pelago eSIM

Choose your preferred installation method

- Pelago eSIM plans can only be used on compatible, unlocked devices.
- Install eSIM before travelling (before your flight).
- Be sure to have a stable network connection during installation.
- eSIM cannot be installed multiple times or transferred. If you need help, contact us.

One-click install

Add manually

Manage plans

Available (1)   Expired

Indonesia
Inactive   How to activate

20 GB left   / 20 GB

Activate your plan upon arrival

Buy new plan

Top-up your data anytime, anywhere!

Check your usage and purchase additional data on-the-go

New data starts automatically after the current plan data runs out!

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Search for destinations or activities

% You have 2 rewards

Your bookings   See all (3) >

Indonesia
Active   Top-up

13 GB left   / 20 GB

Valid until 23:11 SGT, 15 Jul 2025

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15/30 GB Daily eSIM for Bali

Bali
Indonesia

Bali Safari Park Tickets

Surfing   Wellness   eSIM   Hiking   Acti

Explore   Deals   Wishlists   Bookings   Account

Select your preferences

Destination   Change

Indonesia

Validity ⓘ

1 day   2 days   3 days
4 days   5 days   6 days
8 days   10 days   12 days
16 days   +3 ⌄

Data package

0.5 GB   1 GB   2 GB   3 GB
4 GB   5 GB   6 GB   10 GB
15 GB   20 GB   +2 ⌄

SGD 8
Earn 24 miles ⓘ   Checkout